

Appendix 2 **Emply's Data Processing Agreement**

Standard Contractual Clauses

For the purposes of Article 28(3) of Regulation 2016/679 (the GDPR)

between

[NAME]
CVR [CVR-NO]
[POSTCODE AND CITY]
[COUNTRY]

the "data controller" or the "Customer"

and

Emply International ApS
CVR 37048658
Lyngbyvej 2
2100 København Ø
Denmark

the "data processor" or "Emply"

each a 'party'; together 'the parties'

HAVE AGREED on the following Contractual Clauses (the Clauses) in order to meet the requirements of the GDPR and to ensure the protection of the rights of the data subject.

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2. Preamble

1. These Contractual Clauses (the Clauses) set out the rights and obligations of the data controller and the data processor, when processing personal data on behalf of the data controller.
2. The Clauses have been designed to ensure the parties' compliance with Article 28(3) of Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation).
3. In the context of the provision of **providing the Solution**, the data processor will process personal data on behalf of the data controller in accordance with the Clauses.
4. The Clauses shall take priority over any similar provisions contained in other agreements between the parties.
5. Four appendices are attached to the Clauses and form an integral part of the Clauses.
6. Appendix A contains details about the processing of personal data, including the purpose and nature of the processing, type of personal data, categories of data subject and duration of the processing.
7. Appendix B contains the data controller's conditions for the data processor's use of sub-processors and a list of sub-processors authorised by the data controller.
8. Appendix C contains the data controller's instructions with regards to the processing of personal data, the minimum security measures to be implemented by the data processor and how audits of the data processor and any sub-processors are to be performed.
9. Appendix D contains provisions for other activities which are not covered by the Clauses.
10. The Clauses along with appendices shall be retained in writing, including electronically, by both parties.
11. The Clauses shall not exempt the data processor from obligations to which the data processor is subject pursuant to the General Data Protection Regulation (the GDPR) or other legislation.

3. The rights and obligations of the data controller

1. The data controller is responsible for ensuring that the processing of personal data takes place in compliance with the GDPR (see Article 24 GDPR), the applicable EU or Member State¹ data protection provisions and the Clauses.

¹ References to "Member States" made throughout the Clauses shall be understood as references to "EEA Member States".
Version November 2023

2. The data controller has the right and obligation to make decisions about the purposes and means of the processing of personal data.
3. The data controller shall be responsible, among other, for ensuring that the processing of personal data, which the data processor is instructed to perform, has a legal basis.

4. The data processor acts according to instructions

1. The data processor shall process personal data only on documented instructions from the data controller, unless required to do so by Union or Member State law to which the processor is subject. Such instructions shall be specified in appendices A and C. Subsequent instructions can also be given by the data controller throughout the duration of the processing of personal data, but such instructions shall always be documented and kept in writing, including electronically, in connection with the Clauses.
2. The data processor shall immediately inform the data controller if instructions given by the data controller, in the opinion of the data processor, contravene the GDPR or the applicable EU or Member State data protection provisions.

5. Confidentiality

1. The data processor shall only grant access to the personal data being processed on behalf of the data controller to persons under the data processor's authority who have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality and only on a need to know basis. The list of persons to whom access has been granted shall be kept under periodic review. On the basis of this review, such access to personal data can be withdrawn, if access is no longer necessary, and personal data shall consequently not be accessible anymore to those persons.
2. The data processor shall at the request of the data controller demonstrate that the concerned persons under the data processor's authority are subject to the abovementioned confidentiality.

6. Security of processing

1. Article 32 GDPR stipulates that, taking into account the state of the art, the costs of implementation and the nature, scope, context and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons, the data controller and data processor shall implement appropriate technical and organizational measures to ensure a level of security appropriate to the risk.

The data controller shall evaluate the risks to the rights and freedoms of natural persons inherent in the processing and implement measures to mitigate those risks. Depending on their relevance, the measures may include the following:

- a. Pseudonymisation and encryption of personal data;

- b. the ability to ensure ongoing confidentiality, integrity, availability and resilience of processing systems and services;
 - c. the ability to restore the availability and access to personal data in a timely manner in the event of a physical or technical incident;
 - d. a process for regularly testing, assessing and evaluating the effectiveness of technical and organizational measures for ensuring the security of the processing.
2. According to Article 32 GDPR, the data processor shall also – independently from the data controller – evaluate the risks to the rights and freedoms of natural persons inherent in the processing and implement measures to mitigate those risks. To this effect, the data controller shall provide the data processor with all information necessary to identify and evaluate such risks.
 3. Furthermore, the data processor shall assist the data controller in ensuring compliance with the data controller’s obligations pursuant to Articles 32 GDPR, by inter alia providing the data controller with information concerning the technical and organizational measures already implemented by the data processor pursuant to Article 32 GDPR along with all other information necessary for the data controller to comply with the data controller’s obligation under Article 32 GDPR.

If subsequently – in the assessment of the data controller – mitigation of the identified risks require further measures to be implemented by the data processor, than those already implemented by the data processor pursuant to Article 32 GDPR, the data controller shall specify these additional measures to be implemented in Appendix C.

7. Use of sub-processors

1. The data processor shall meet the requirements specified in Article 28(2) and (4) GDPR in order to engage another processor (a sub-processor).
2. The data processor shall therefore not engage another processor (sub-processor) for the fulfilment of the Clauses without the **general written authorization** of the data controller.
3. The data processor has the data controller’s general authorization for the engagement of sub-processors. The data processor shall inform in writing the data controller of any intended changes concerning the addition or replacement of sub-processors at least **2 months** in advance, thereby giving the data controller the opportunity to object to such changes prior to the engagement of the concerned sub-processor(s). Longer time periods of prior notice for specific sub-processing services can be provided in Appendix B. The list of sub-processors already authorized by the data controller can be found in Appendix B.
4. Where the data processor engages a sub-processor for carrying out specific processing activities on behalf of the data controller, the same data protection obligations as set out in the Clauses shall be imposed on that sub-processor by way of a contract or other legal

act under EU or Member State law, in particular providing sufficient guarantees to implement appropriate technical and organizational measures in such a manner that the processing will meet the requirements of the Clauses and the GDPR.

The data processor shall therefore be responsible for requiring that the sub-processor at least complies with the obligations to which the data processor is subject pursuant to the Clauses and the GDPR.

5. A copy of such a sub-processor agreement and subsequent amendments shall – at the data controller's request – be submitted to the data controller, thereby giving the data controller the opportunity to ensure that the same data protection obligations as set out in the Clauses are imposed on the sub-processor. Clauses on business related issues that do not affect the legal data protection content of the sub-processor agreement, shall not require submission to the data controller.
6. The data processor shall agree a third-party beneficiary clause with the sub-processor where – in the event of bankruptcy of the data processor – the data controller shall be a third-party beneficiary to the sub-processor agreement and shall have the right to enforce the agreement against the sub-processor engaged by the data processor, e.g. enabling the data controller to instruct the sub-processor to delete or return the personal data.
7. If the sub-processor does not fulfil his data protection obligations, the data processor shall remain fully liable to the data controller as regards the fulfilment of the obligations of the sub-processor. This does not affect the rights of the data subjects under the GDPR – in particular those foreseen in Articles 79 and 82 GDPR – against the data controller and the data processor, including the sub-processor.

8. Transfer of data to third countries or international organizations

1. Any transfer of personal data to third countries or international organizations by the data processor shall only occur on the basis of documented instructions from the data controller and shall always take place in compliance with Chapter V GDPR.
2. In case transfers to third countries or international organizations, which the data processor has not been instructed to perform by the data controller, is required under EU or Member State law to which the data processor is subject, the data processor shall inform the data controller of that legal requirement prior to processing unless that law prohibits such information on important grounds of public interest.
3. Without documented instructions from the data controller, the data processor therefore cannot within the framework of the Clauses:
 - a. transfer personal data to a data controller or a data processor in a third country or in an international organization
 - b. transfer the processing of personal data to a sub-processor in a third country
 - c. have the personal data processed in by the data processor in a third country

4. The data controller's instructions regarding the transfer of personal data to a third country including, if applicable, the transfer tool under Chapter V GDPR on which they are based, shall be set out in Appendix C.6.
5. The Clauses shall not be confused with standard data protection clauses within the meaning of Article 46(2)(c) and (d) GDPR, and the Clauses cannot be relied upon by the parties as a transfer tool under Chapter V GDPR.

9. Assistance to the data controller

1. Taking into account the nature of the processing, the data processor shall assist the data controller by appropriate technical and organizational measures, insofar as this is possible, in the fulfilment of the data controller's obligations to respond to requests for exercising the data subject's rights laid down in Chapter III GDPR.

This entails that the data processor shall, insofar as this is possible, assist the data controller in the data controller's compliance with:

- a. the right to be informed when collecting personal data from the data subject
 - b. the right to be informed when personal data have not been obtained from the data subject
 - c. the right of access by the data subject
 - d. the right to rectification
 - e. the right to erasure ('the right to be forgotten')
 - f. the right to restriction of processing
 - g. notification obligation regarding rectification or erasure of personal data or restriction of processing
 - h. the right to data portability
 - i. the right to object
 - j. the right not to be subject to a decision based solely on automated processing, including profiling
2. In addition to the data processor's obligation to assist the data controller pursuant to Clause 6.3., the data processor shall furthermore, taking into account the nature of the processing and the information available to the data processor, assist the data controller in ensuring compliance with:
 - a. The data controller's obligation to without undue delay and, where feasible, not later than 72 hours after having become aware of it, notify the personal data breach to the competent supervisory authority, the **Danish Data Protection Agency**, unless the personal data breach is unlikely to result in a risk to the rights and freedoms of natural persons;
 - b. the data controller's obligation to without undue delay communicate the personal data breach to the data subject, when the personal data breach is likely to result in a high risk to the rights and freedoms of natural persons;

- c. the data controller's obligation to carry out an assessment of the impact of the envisaged processing operations on the protection of personal data (a data protection impact assessment);
 - d. the data controller's obligation to consult the competent supervisory authority, the **Danish Data Protection Agency**, prior to processing where a data protection impact assessment indicates that the processing would result in a high risk in the absence of measures taken by the data controller to mitigate the risk.
3. The parties shall define in Appendix C the appropriate technical and organizational measures by which the data processor is required to assist the data controller as well as the scope and the extent of the assistance required. This applies to the obligations foreseen in Clause 9.1. and 9.2.

10. Notification of personal data breach

1. In case of any personal data breach, the data processor shall, without undue delay after having become aware of it, notify the data controller of the personal data breach.
2. The data processor's notification to the data controller shall, if possible, take place within **48 hours** after the data processor has become aware of the personal data breach to enable the data controller to comply with the data controller's obligation to notify the personal data breach to the competent supervisory authority, cf. Article 33 GDPR.
3. In accordance with Clause 9(2)(a), the data processor shall assist the data controller in notifying the personal data breach to the competent supervisory authority, meaning that the data processor is required to assist in obtaining the information listed below which, pursuant to Article 33(3)GDPR, shall be stated in the data controller's notification to the competent supervisory authority:
 - a. The nature of the personal data including where possible, the categories and approximate number of data subjects concerned and the categories and approximate number of personal data records concerned;
 - b. the likely consequences of the personal data breach;
 - c. the measures taken or proposed to be taken by the controller to address the personal data breach, including, where appropriate, measures to mitigate its possible adverse effects.
4. The parties shall define in Appendix C all the elements to be provided by the data processor when assisting the data controller in the notification of a personal data breach to the competent supervisory authority.

11. Erasure and return of data

1. On termination of the provision of personal data processing services, the data processor shall be under obligation to delete all personal data processed on behalf of the data controller and certify to the data controller that it has done so unless Union or Member State law requires storage of the personal data.

12. Audit and inspection

1. The data processor shall make available to the data controller all information necessary to demonstrate compliance with the obligations laid down in Article 28 and the Clauses and allow for and contribute to audits, including inspections, conducted by the data controller or another auditor mandated by the data controller.
2. Procedures applicable to the data controller's audits, including inspections, of the data processor and sub-processors are specified in appendices C.7. and C.8.
3. The data processor shall be required to provide the supervisory authorities, which pursuant to applicable legislation have access to the data controller's and data processor's facilities, or representatives acting on behalf of such supervisory authorities, with access to the data processor's physical facilities on presentation of appropriate identification.

13. The parties' agreement on other terms

1. The parties may agree other clauses concerning the provision of the personal data processing service specifying e.g. liability, as long as they do not contradict directly or indirectly the Clauses or prejudice the fundamental rights or freedoms of the data subject and the protection afforded by the GDPR.

14. Commencement and termination

1. The Clauses shall become effective on the date of both parties' signature.
2. Both parties shall be entitled to require the Clauses renegotiated if changes to the law or inexpediency of the Clauses should give rise to such renegotiation.
3. The Clauses shall apply for the duration of the provision of personal data processing services. For the duration of the provision of personal data processing services, the Clauses cannot be terminated unless other Clauses governing the provision of personal data processing services have been agreed between the parties.
4. If the provision of personal data processing services is terminated, and the personal data is deleted or returned to the data controller pursuant to Clause 11.1. and Appendix C.4., the Clauses may be terminated by written notice by either party.
5. Signature

On behalf of the data controller

Name [NAME]
Position [POSITION]
Date [DATE]
Signature [SIGNATURE]

On behalf of the data processor

Name [NAME]
Position [POSITION]
Date [DATE]
Signature [SIGNATURE]

15. Data controller and data processor contact points

1. The parties may contact each other using the following contacts/contact points:
2. The parties shall be under obligation continuously to inform each other of changes to contacts/contact points.

On behalf of the data controller

Name [NAME]
Position [POSITION]
Telephone [TELEPHONE]
E-mail [E-MAIL]

On behalf of the data processor

Name [NAME]
Position [POSITION]
Telephone [TELEPHONE]
E-mail [E-MAIL]

Appendix A - Information about the processing

A.1. The purpose of the data processor's processing of personal data on behalf of the data controller is:

The purpose of having Emply carry out the data processing is to make the Solution and its features available to the Customer and to provide support and consultancy services in connection with the implementation and day-to day operation etc. of the Solution.

A.2. The data processor's processing of personal data on behalf of the data controller shall mainly pertain to (the nature of the processing):

Storage and access to personal data.

A.3. The processing includes the following types of personal data about data subjects:

Types of personal data regarding job applicants

- Name, email address, phone number, information the job applicant has provided in the CV, other information provided by the candidate in connection with the candidate's job application.

Types of personal data regarding employees and previous employees:

- Name, email address, CPR number, bank details, age, gender, job title, pay data, etc., and other personal data included in the personnel file/folder for the individual employee.

A.4. Processing includes the following categories of data subject:

Job applicants and employees at the Customer.

A.5. The data processor's processing of personal data on behalf of the data controller may be performed when the Clauses commence.

Processing has the following duration:

The processing takes place until the Agreement is terminated. Irrespective of the formal term of the Clauses, the Clauses will remain in effect for as long as Emply is processing personal data as a data processor on behalf of the Customer.

Appendix B - Authorized sub-processors

B.1. Approved sub-processors

On commencement of the Clauses, the data controller authorizes the engagement of the following sub-processors:

Name	CVR	Addresses	Description of processing
NetNordic Danmark A/S	33636431	DK2730 Herlev, Denmark	Hosting of back-up data
Lessor A/S	24240010	3450 Allerød, Denmark 7100 Vejle, Denmark	Assistance in connection with implementation and support
Interlogic Danmark ApS	38179365	Ellestien 7, 8250 Egå, Denmark Dok 1, 80-958, Gdańsk, Poland	Assistance in connection with managing and solving certain support tickets
Paychex Deutschland GmbH	HR B 90249	22525 Hamburg, Germany	Assistance in connection with implementation and support (only for German customers)
Prodesse B.V.	64636232	Hilversum, 1223AE, Holland	Assistance in connection with implementation and support (only for Dutch customers)
Trifork Security A/S	26762642	Alfred Nobels Vej 25 9220 Aalborg Øst, Denmark	Emply uses Trifork Security in relation to the delivery of Managed Security Services which ensures and controls traffic on Emplys servers

The data controller shall on the commencement of the Clauses authorize the use of the above-mentioned sub-processors for the processing described for that party. The data processor shall not be entitled – without the data controller’s explicit written authorization – to engage a sub-processor for a ‘different’ processing than the one which has been agreed upon or have another sub-processor perform the described processing.

B.2. Prior notice for the authorization of sub-processors

The data processor must notify the data controller in writing with regard to potential planned changes concerning changes or replacements of sub-processors giving at least **2 months** notice.

Appendix C - Instruction pertaining to the use of personal data

C.1. The subject of/instruction for the processing

The data processor's processing of personal data on behalf of the data controller shall be carried out by the data processor performing the following:

The data processor is storing and accessing personal data which the data controller types into the Emply systems which the data controller has bought access to including the purpose of providing the data controller access to the relevant Emply system(s) and providing support.

C.2. Security of processing

The level of security shall take into account:

The processing encompasses storage of and access to personal data (including confidential personal data) and in some cases sensitive personal data. The processing takes place as part of the data controllers use of the Solution and the data controller has the possibility to control what personal data that is entered into the relevant system(s).

The data processor is entitled to and obliged to make decisions about which technical and organizational security measures that must be implemented in order to establish the necessary (and agreed) security level.

The data processor is using a risk-based approach to IT security and to the protection of the personal data that are processed about the Customers and the Customers' employees. The data processor has taken the required technical and organizational security measures to mitigate the risks relating to the processing of personal data in the data processor's systems in respect of which Emply is acting as data processor for the Customer. The data processor may at any time upgrade the level of security and the measures related thereto if the risk scenario changes.

The data processor must – in all circumstances and as a minimum – take the technical and organizational measures which is agreed to with the data controller:

Physical security at Emply's premises and data centers

- Emply has established access security allowing only authorized persons to gain access to premises and data centers where personal data are stored and processed. External consultants and other visitors will only have access to data centers if they are accompanied by an authorized employee.
- Emply's facilities and data centers are under video surveillance.
- Alarm systems have been installed at Emply's premises and data centers which can be accessed only with a key or access card and code.
- The data centers are equipped with a cooling system, redundant power supply, fire protection, fiber network and a monitoring system.

Logging

- All network traffic and server logs are monitored and logged.
- The following is logged in systems, databases and networks:
 - all access attempts;
 - all searches;
 - activities performed by systems administrators and others having special rights;
 - security incidents, including (i) deactivation of logging; (ii) change of system rights; and (iii) failed login attempts.
- Emply does not operate with shared login which means that it is always possible to identify the employee performing an activity.
- The relevant log files are stored and protected against manipulation and technical errors. The log files are checked on a regular basis to ensure normal operations and to examine accidental events or incidents.

Antivirus and firewalls

- Any external access to systems and databases used to process personal data goes through a secure firewall with a restrictive protocol.
- A port and IP address filter has been set up to ensure restricted access to ports and specific IP addresses.
- To prevent hostile attacks, antivirus software and Intrusion Prevention System (IPS) have been installed on all systems and databases used to process personal data. The antivirus software used is updated regularly.
- XSS and SQL injection protection has been implemented in all services.
- Only authorized persons can access Emply's internal network.

Encryption

- An algorithm-based encryption is used for transmission of personal data via the internet and/or email.
- The Customer's User ID (user name) and password are encrypted using an algorithm.

Back-up and accessibility

- The technical measures and Emply's systems are tested regularly using vulnerability scans and penetration tests.
- All changes of systems, databases and networks follow Change Management procedures laid down to ensure that they are maintained with relevant updates and patches, including security patches.

- System monitoring is performed on all systems used in the processing of personal data.
- The data environment is monitored for vulnerabilities and any identified problems are cured.
- Backups are made to ensure that all systems and data, including personal data, may be restored if they are lost or changed.

Authorization, access restrictions and security

- Only employees having a work-related need will have access to personal data. All assessments of an employee's work-related need are made based on a need-to-have approach to ensure respect for the principle of data minimization. The employee's access is re-assessed regularly.
- Employees are trained in awareness on a regular basis in relation to IT security and security of processing of personal data. All employees are informed of the written information security policy approved by the management.
- All new employees are screened. On employment, the employees sign a non-disclosure agreement. Further, new employees are introduced to the information security policy and to the procedures for processing of the personal data within the employee's responsibilities.
- Procedures have been laid down to ensure that user rights granted to employees are taken away from them when they leave the company.
- Emply has implemented a password policy that helps ensure (i) that employees' passwords do not fall into the hands of unauthorized persons; (ii) that only sufficiently complex passwords are approved; and (iii) that passwords are changed on a regular basis.
- Protection has been set up for portable devices. Employees' laptops are protected, inter alia, by encryption and passwords at hard drive level. A VPN connection and a two-factor authentication are used for remote access.
- External persons moving about at Emply's locations and data centers where there may be access to personal data are informed of Emply's security rules and must sign a non-disclosure agreement.

Control

- Emply carries out internal audits and controls of the laid down technical and organizational security measures based on the controls set out in the recognized ISO 27002 standard. The ISO 27002 standard is used to ensure control of the implementation of the Information Security Management System ("ISMS") used by Emply for risk management in determining the necessary safety measures.

- Moreover, an independent auditor will prepare an annual ISAE 3000 audit opinion. The ISAE 3000 audit opinion focuses on whether Emply has set up and maintains an adequate level of IT security.

C.3. Assistance to the data controller

The data processor shall insofar as this is possible – within the scope and the extent of the assistance specified below – assist the data controller in accordance with Clause 9.1. and 9.2. by implementing the following technical and organizational measures:

- Personal data, that are entered into the Emply system(s) in which the data controller has access to, can at all times be accessed and controlled by the data controller itself or by contacting the data processor which will assist the data controller in obtaining the necessary access to the personal data.
- The data processor has arranged itself organizationally in such a way that relevant contact persons at the data processor can report or escalate questions regarding e.g. assistance to relevant members of the data processor's management and/or the data processor's technical and legal personnel.

C.4. Storage period/erasure procedures

The personal data is stored in accordance with the deletion rules that the data controller itself, or by the assistance of the data processor, has established in the relevant Emply system(s), after which the personal data is deleted at the data processor.

Upon termination of the provision of personal data processing services, the data processor shall either delete or return the personal data in accordance with Clause 11.1., unless the data controller – after the signature of this agreement – has modified the data controller's original choice. Such modification shall be documented and kept in writing, including electronically, in connection with the Clauses.

C.5. Processing location

Processing of the personal data under the Clauses cannot be performed at other locations than the following without the data controller's prior written authorization:

- Lyngbyvej 102, 2100 København Ø, Denmark
- Engholm Parkvej 8, 3450 Allerød, Denmark
- Industriparken 35, 2750 Ballerup, Denmark

The locations of the relevant sub-processors engaged by the data processor can be found in Appendix B.1.

C.6. Instruction on the transfer of personal data to third countries

The data processor does not transfer personal data to third countries unless such transfer is specifically agreed to with the data controller. If the data controller and the data processor agree that transfer of personal data to third countries will take place, the parties shall jointly ensure that an appropriate legal basis is in place before such a transfer is initiated.

If the data controller does not in the Clauses or subsequently provide documented instructions pertaining to the transfer of personal data to a third country, the data processor shall not be entitled within the framework of the Clauses to perform such transfer.

C.7. Procedures for the data controller's audits, including inspections, of the processing of personal data being performed by the data processor

The data processor shall each year, at its own expense, obtain an audit report from an independent third party regarding the data processors compliance with the requirements concerning security measures established in the Clauses, and that the audit report is uploaded to the data processors website, www.emply.dk.

The data processor may, by notifying the data controller in writing, change the website where the audit report is uploaded.

The parties have agreed to that the following audit report always can be used in connection with the Clauses:

ISAE 3000

Furthermore, the data controller is entitled to appoint an independent expert at the data controller's own expense who must be given access to such parts of the data processor's physical facilities where the processing of personal data takes place and to receive the information necessary to carry out the investigation into whether the data processor has implemented the appropriate technical and organizational security measures.

The data controller's independent expert will not have access to information about the data processor's general cost structure or to information concerning the data processor's other customers. At the data processor's request, the expert must sign a usual non-disclosure agreement and must, in any circumstance, treat any information obtained or received from the data processor confidentially and may only share such information with the data controller. The data controller must not disclose such information or use such information for other purposes than to determine whether the data processor has taken the appropriate technical and organizational security measures.

C.8. Procedures for audits, including inspections, of the processing of personal data being performed by sub-processors

The data processor establishes appropriate procedures regarding audits of the sub-processors based upon the specific risks posed by processing of personal data performed by the individual sub-processor cf. the risk-based approach mentioned in Appendix C.2, as well as the Danish Data Protection Agency's guidelines regarding audit of processors.

Appendix D - The parties' terms of agreement on other subjects

1. **Definitions:** The Clauses constitute an appendix to the agreement which is entered into by the Customer and Emply regarding the purchase of the Solution (the Agreement). Defined words and phrases in the Clauses have the same meaning as those in the Agreement unless explicitly stated in the Clauses.
2. **Precedence:** In case of discrepancy between the Clauses and the provisions in other written or oral agreements agreed to by the parties, the Clauses shall have precedence, unless otherwise explicitly agreed to by the parties.
3. **Remuneration:** The data controller shall remunerate the data processor separately for handling specific inquiries and tasks with regard to the Clause 6 (security of processing), 9 (assistance to the data controller), 12 (Audit and inspection) as well as Appendix C.7 and C.8 to the extent that it does not explicitly state that the tasks are delivered at the data processor's own expense. The remuneration is calculated based upon the time and material used by the data processor according to Emply's hourly rates applicable from time to time.
4. **Third-party Beneficiary:** The data processor shall as far as possible comply with the requirement in the Clause 7.6. However, the data controller is aware of and accepts that it is not possible in all cases for the data processor to include the data controller as a third-party beneficiary in its agreements with every engaged sub-processor, and that parties agree that in such a case where this is not possible, it shall not constitute a breach of the data processors obligations under the Clauses.
5. **Sub-processors:** After Emply has notified the Customer regarding planned changes in terms of adding or replacing sub-processors (as described in Clause 7.6), if the Customer wishes to object to such a change it must be done within 2 weeks after receiving the notification from Emply. The Customer may object without giving a specific reason. If the Customer objects, Emply is entitled to terminate all agreements with the Customer where Emply processes personal data on behalf of the Customer by giving 2 months' notice.